

Addendum 1
2016-A
Countywide Ambulance Services
Questions and Answers

1. What are the annual emergency ambulance run volumes for the past three (3) years within Columbia County? See Addendum 1.A
2. What is the emergency ambulance run volume by day of week and by time of day? See Addendum 1.A.
3. What is the volume of non-emergency, inter-facility calls undertaken by the current contractor for the past three (3) years? See Addendum 1.A.
4. Under the request to provide the specific abilities of the company, we are asked to respond with regard to “innovative approaches to providing services: briefly describe your quality assurance/quality control program.” Would you like a discussion about innovative approaches the company is undertaking, or would you like a specific discussion about QA/QC? Both
5. Please provide gross billings for emergency related volume, net charges for such, and net collected for the past three (3) years. Not available.
6. Please describe the contemplated reporting structure for the contractor; will the contractor be working through the current EMS liaison for day-to-day matters? All questions or concerns will be addressed to the liaison, if he is unable or doesn't have the authority to give the answer, he will discuss it with and get direction from the County Manager. The Liaison will monitor response times and address any complaints by the customers or the public. The Liaison will work closely with the contractor to solve all problems and assist in making the whole process work smoothly. The Liaison at this time is Jeffery Crawford, Asst. Chief of Columbia County Fire and Rescue.
7. Please provide the annual operating budget for emergency medical services for the past fiscal year and the coming fiscal year. Columbia County has zero (0) operation budget for EMS. Each Contractor will set their own budget.
8. What are the dates for oral presentation to the board? The Evaluation Committee will make its' recommendation to the Board, the Board at that time may request oral presentations or accept the recommendation. No scheduled date at this time.
9. The submittal guidelines request unbound original and copies of the submission. Does that mean the County would like proposals in a loose leaf style binder? Or is there another preference for organizing the physical submittal? Loose leaf is preferred but any will be accepted.